

January, 2011

Dear FSC families,

Back in December many of you participated in an on-line survey that we put together concerning FSC. The Board of FSC has gathered the responses and put together this brief summary for you. We encourage you to review the summary and ask questions should you have any.

1. We had 59 total responses from a pool of 125 kids carded on FSC...about 47% response return. The responses that we received were spread pretty evenly across all of the teams.
2. Good news is that overall 83% of those that responded were satisfied with FSC while only 3.3% expressed their dissatisfaction with FSC.
3. 79.6% of the respondents were satisfied with their child's coaching while 8.4% were dissatisfied with this subject. 88% of those responding stated that they felt their child's coach showed good or great sportsmanship on the sidelines.
4. 81.3% of respondents were satisfied with their child's soccer skill development while only 6.7% felt that their child was not developing well.
5. Most parents showed good or great sportsmanship along the sidelines...98.2% responded this way.
6. When we asked about the uniforms almost ¾ of respondents (74.5%) were either satisfied or neutral with the current uniforms. We are looking into specific issues with snags and other blemishes. Please contact Lisa Redington (Merchandising Committee Chairman) with any major uniform issues and we will see if there is anything we can do to assist.
7. There were 17% of the respondents that were dissatisfied with the communication of the Club. We will be working to improve this area as we move forward. Please visit the website (www.freeportsoccerclub.com) for continual updates on FSC activities. I also suggest that you sign-up for Constant Contact. By early February you will be able to sign up for Constant Contact from the home page of our website...it takes just a few minutes register. Constant Contact is a new method we are using to quickly inform FSC members about current FSC activities. The 2010 3 v 3 tournament updates came to many of you via Constant Contact...it arrives to you as an e-mail and allows us to quickly send out an e-mail update to all FSC members that are registered.
8. Most people feel they have a decent grasp of the rules of soccer but if you need assistance please ask your child's coach or check the website. On the website click on the Board Minutes link on the left side...on the next screen you'll see a link at the bottom that will take you to "Soccer Rules for Parents".
9. Concerning questions about the FSC Board...42% don't know what we do, 46% were satisfied with our role, and 85% know how to reach a Board member (all our contact information is on the web site). Please feel welcome to contact any Board member if you have a question about FSC. The members of the 2011 FSC Board are listed on the FSC website (www.freeportsoccerclub.com) and the bottom of this update. The FSC Board handles the business aspects of the Club

and supports the entire Club growth and success. We help promote the fundraisers and tournaments along with making sure that the Club stays financially stable. We also support the coaches and all volunteers that are working to make the Club the best it can be.

You can see from the large majority of the responses that people are generally satisfied with the Club. We are pleased that the majority of respondents are satisfied with the Club, and we thank you for taking the time to participate in the survey. If you have issues that the survey did not address or if you were unable to participate in the survey please make sure that you let us know. Share your questions or concerns with any member of the Board, a coach, or a team manager as we continually strive to improve the Club and player experiences.

The new Board has plenty on our plate for 2011...helping to improve player skill development, improving Club communication, increasing the Club presence in the local community, growing the Jr.'s program, providing player evaluations, reviewing uniform issues, promoting and holding our summer 3 v 3 tournament, and reviewing fee payments. We will not be able to get all of these things done by ourselves...we will need assistance from all of you to help make FSC a better club. If you have questions or concerns please reach out and contact one of the Board members or attend an FSC Board meeting....they are held the 2nd Sunday of every month at 6 pm at Logan's in Freeport. The FSC website will have Board meeting information listed every month. We look forward to working with you and getting your involvement in FSC...the more help the better! We are very optimistic that 2011 will be a great year! Thank you.

Sincerely,

The 2011 FSC Board

Jeff Hayner – President
Sarah Hasken – Vice-President
Toni Green – Treasurer
Heidi Ludolph – Secretary
Bill Green – Director of Coaching
Shannon Hansen – Registrar
Terry Sheehan – Member-at-Large
Sara Shockey – Member-at-Large
Gzime Yoder – Member-at-Large
Joe Lennon – Member-at-Large
George Yartzak – Member-at-Large
Lisa Redington – Member-at-Large